



# PACIFIC MODERN HOMES, INC.

OFFICE & FACTORY ♦ 9723 Railroad Street ♦ Elk Grove, CA 95624  
MAIL ♦ Post Office Box 670 ♦ Elk Grove, CA 95759-0670  
TELEPHONE ♦ (916) 685-9514 FAX ♦ (916) 685-1306  
E-MAIL ♦ [info@pmhi.com](mailto:info@pmhi.com) WEBSITE ♦ [www.pmhi.com](http://www.pmhi.com)

*SUPPLYING QUALITY HOME PACKAGES TO THE WORLD SINCE 1968*

## Will-Call Package Freight Procedure

While PMHI does not encourage having house packages will-called at PMHI, there are times that this may be necessary. The following are guidelines for will-calling house packages.

### 1. Outside Trucking Companies:

- a. Customer must sign a form authorizing the trucking company to pick up the package at PMHI. (This form must be in possession of each truck in order to use Elk Grove Blvd. to get to PMH and avoid being ticketed for being an over-weight vehicle on Elk Grove Blvd.).
- b. Customer must sign form authorizing the trucking company to sign PMHI delivery paperwork accepting the package as complete unless noted on that paperwork and initialed by PMHI.
- c. Customer must sign form understanding Customer is taking responsibility for the package upon pickup from PMHI and that there is no warranty from PMHI for missing or damaged materials during transit or unloading at Customer's jobsite.
- d. Customer is responsible to get their package to their jobsite and for all unloading considerations including site accessibility, forklift and the correct forklift extensions.
- e. Sales Tax must be paid at the Sacramento County Rate.
- f. COD packages must be paid in full prior to loading. A Cashier's Check on a California bank may be presented the day of loading. All other checks (including credit union "cashier's checks" must be presented to PMHI at least ten (10) days prior to the day of loading.
- g. VOD terms are not allowed. COD or Prepaid terms only.
- h. Trailers dropped off by 9:00 a.m. will be loaded by 3:00 p.m. of that day.
- i. There will be a charge of \$250 per trailer for priority loading (faster than above).
- j. Customer and their trucking company are responsible for all permits, etc.
- k. Customer should verify that their trucking company is equipped with long, full-height / width belts to secure the package on the trailer.
- l. PMHI strongly suggests that Customer confirm that their trucking company has adequate insurance coverages to cover any loss or damage occurring during transit or unloading of the package.